

**U.S. Department of Energy  
Energy Information Administration**

**1997 Residential Energy Consumption Survey  
Household Questionnaire**

**Section K: ENERGY ASSISTANCE**

K-1 In the past 12 months, did you or any member of your household living here receive any income or benefits from any of the following sources?

	<u>Yes</u>		<u>No</u>		<u>Don't Know</u>
WORKPAY Employment income from wages and salaries or self-employment income from a business or farm .....	1	...	0	...	6
RETIREPY Retirement income from Social Security, Railroad Retirement, or pensions and other retirement funds .....	1	...	0	...	6
CASHBEN Cash benefits from Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), or general assistance for public assistance ..	1	.....	0	...	6
NCASHBEN Non-cash benefits from Food Stamps or public/subsidized housing .....	1	...	0	...	6

K-2 Please look at Exhibit K-2. The government has a home energy assistance program that helps people pay for their heating, cooling and other home energy costs. Some names used for the program are HEAP, LIHEAP, and HEAT. It is run by State, county, or local government. The assistance can be paid directly to the household or to the electric or gas company or fuel supplier. If heat is included in a household's rent, the payment can be used to help reduce the rent. During the past 12 months did anyone in your household receive government assistance for any of the following:

	<u>Yes</u>		<u>No</u>		<u>Don't Know</u>
HEATAID Help in paying home heating costs .....	1	...	0	...	6
COOLAID Help in paying home cooling or air-conditioning costs .....	1	...	0	...	6
LIFELINE Help with other home energy costs .....	1	...	0	...	6
NOLIHEAP Did not receive any assistance .....	1	...	0	...	6

K-3 [If HEATAID=Yes] **Please look at Exhibit K-3. You mentioned that your household got help in paying for home heating costs. How were these payments received?**

	<u>Yes</u>	<u>No</u>	<u>Don't Know</u>
CASHAID Check sent to your household . . . . .	1	0	6
FUELPAID Check sent directly to your utility company or fuel dealer . . . . .	1	0	6
OTHERPMT Some other payment, including a coupon or voucher, or two-party check, sent to your household . . . . .	1	0	6

GOVTAMT **About how much money for your heating assistance did you or your utility or fuel supplier receive in the past 12 months?**

Enter the amount received . . . . .   
Don't know (if volunteered) . . . . . 6

K-4 NOPY **Please think about the home or homes you lived in the past 12 months. Was there ever a time during that period when your electricity was discontinued because you were unable to pay your electric bill?**

Yes . . . . . 1  
No . . . . . 0

K-5 **Was there ever a time during the past 12 months when you wanted to use your main source of heat, but could not, for one or more of the following reasons:**

	<u>Yes</u>	<u>No</u>
NOPYFIX <b>Your heating system was <i>broken</i> and you were <i>unable</i> to pay for its repair or replacement?</b> . . . . .	1	0
NOPYFL <b>You <i>ran out</i> of fuel oil, kerosene, LPG, coal, or wood because you were unable to pay for a delivery?</b> . . . . .	1	0
NOPYEL <b>The utility company discontinued your gas or electric service because you were <i>unable</i> to pay your bill?</b> . . . . .	1	0

K-6 [If NOPYFIX or NOPYFL or NOPYEL = Yes] NNOHEAT **Thinking about these times that you went without heat -- how many separate times were there?**

Enter the number of times . . . . .

HRSNOHT **Altogether, how many hours or days were you without heat in the past 12 months?**

Enter the number of hours/days . . . . .

**In the past 12 months were you without heat during:**

	<u>Yes</u>	<u>No</u>	<u>Not Sure</u>
NOHWIN <b>October through March</b> .....	1	0	6
NOHSUM <b>April through September</b> .....	1	0	6

**OTHERWAY During these times, were you able to heat your home some other way?**

Yes ..... 1  
No ..... 0

## Section L: EPA ENERGY STAR PROGRAM

L-1 SEENSTAR Please look at Exhibit EPA-1. The U.S. Environmental Protection Agency and the Department of Energy award an ENERGY STAR label to energy-efficient equipment. Have you ever heard of or seen this label on any products before?

Yes ..... 1  
No ..... 0

[If Yes] WHATPROD What were those products? [Mark all that apply.]

Heating and Air Conditioning	
Central air conditioner .....	11
Furnace or boiler .....	12
Heat pump .....	13
Thermostat .....	14
Office Equipment	
Computer or monitor .....	21
Computer printer .....	22
Photocopying machine .....	23
Fax machine .....	24
Home Appliances	
Dishwasher .....	31
Refrigerator .....	32
Room air conditioner .....	33
New home .....	40
Some other product .....	50

[If Yes] STARINFL Has the presence or absence of an ENERGY STAR label ever influenced your decision to purchase a particular product?

Yes ..... 1  
No ..... 0

L-2 SEENLBL Please look at Exhibit EPA-2. Many new home appliances, such as refrigerators and clothes dryers, come with a big yellow information label that tells about the energy efficiency and energy costs of running the appliance. Do you recall ever seeing a label like this one on a product you bought or were considering buying?

Yes ..... 1  
No ..... 0

[If Yes] READLBL Having seen this label, have you ever actually read one?

Yes ..... 1  
No ..... 0

[If Yes] FTCCHNG Has the information in this label, ever influenced your decision to purchase a particular product?

Yes ..... 1  
No ..... 0